



Project Managers Network

Creating capability in Project Management

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Course - Workshop in Developing Organisation Competency in Managing Projects

Objective:

To develop a detailed understanding of how organisations who undertake a considerable amount of their activities in the form of projects can improve their project performance through the way they are structured, processes they use, their organisational accountabilities, and the approach to planning and controlling these undertakings.

Learning outcomes:

At the end of the workshop participants will be:

- Aware of current thinking and practice about projects and how they should be managed within organisations
- Understand what are the components of organisation PM competency and how they interact
- Be able to identify those areas in their own organisation that if changed would improve performance of projects
- Have developed an outline framework for their organisation within which projects can be managed to achieve improved outcomes
- Able to review specific areas of current projects process that also could improve overall organisation level performance

It should be noted that the workshop assumes that participants are familiar with the management of projects so it focuses on organisation wide issues that need to be considered and implemented to improve performance.

Audience:

- Senior Managers or Program Managers who oversee a portfolio of projects
- Business Managers wanting improved outcomes from their projects
- Managers responsible for managing Suppliers or Outsourcers
- Managers responsible for improving Project Management in the organisation
- Senior Project Managers who manage large projects

The course can be focused differently depending on whether the organisation is a Supplier of product /services or is a Principal who purchases from Suppliers.

Attendance

Workshop duration is one day - Class hours 9.00am to 5.00 pm each day. Workbooks with copies of presentation material plus cases are provided to participants

Learning approach:

The approach used is very interactive and includes:

- Interactive presentations
- Group exercises
- Group work on Mini case studies or case scenarios
- Discussion on attendees own challenges and possible solutions to them

The workshop draws upon a lot of new thinking about this topic and therefore requires a high level of interaction with participants to be able to apply it to their specific organisation context.

Workshop Content Outline:

	Topic	Workshop exercises
1	Organisation project context <ul style="list-style-type: none"> • Current challenges organisation face re projects and why they matter • the complexity we face with projects today 	<ul style="list-style-type: none"> • Boston Tunnel case • Own organisation challenges/impacts
2	Organisation PM Maturity Model overview <ul style="list-style-type: none"> • Existing research or standards • A possible model 	<ul style="list-style-type: none"> • How could we assess our organisation's level of maturity?
3	PM Maturity Model components <ul style="list-style-type: none"> • Governance • Learning • Processes & support • People and Team development 	<ul style="list-style-type: none"> • Why do we not learn from the past? • Advantages / disadvantages of different roles for projects offices • Principles to guide project governance groups • Possible criteria for PM performance evaluation
4	Program Management <ul style="list-style-type: none"> • How Programs link projects back to organisation strategy 	<ul style="list-style-type: none"> • Challenges in planning for and tracking program /projects benefits
5	Specific Project issues that impact upon organisation PM performance <ul style="list-style-type: none"> • Managing Suppliers (for Principals) • Or Managing Clients (for Suppliers) • Critical chain scheduling and behavior change • Performance Reporting 	<ul style="list-style-type: none"> • Risk sharing models with suppliers / principals • Challenges in implement changes at project level
6	Organisation culture, structures and projects <ul style="list-style-type: none"> • what is culture and how to change it • organisation structure and projects 	<ul style="list-style-type: none"> • Why is culture so hard to change?
7	Implementing a new organisation model for projects <ul style="list-style-type: none"> • how to plan for and implement change 	<ul style="list-style-type: none"> • Develop an outline plan for implementing change
8	Wrap-up	